

SECTION 2.

CMS-1500 CLAIM FILING INSTRUCTIONS

The CMS-1500 claim form should be legibly printed by hand or electronically. It may be duplicated if the copy is legible. Medicaid paper claims should be mailed to:

Verizon Information Technologies
P.O. Box 5600
Jefferson City, MO 65102

Information about ordering claim forms and provider labels is in Section 3 of the Medicaid *Providers Manual* available at <http://www.dss.mo.gov/dms>.

NOTE: An asterisk (*) beside field numbers indicates required fields. These fields must be completed or the claim is denied. All other fields should be completed as applicable. Two asterisks (**) beside the field number indicates a field is required in specific situations.

Field number and name

Instructions for completion

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|------|-----------------------------------|---|
| 1.* | Type of Health Insurance Coverage | Show the type of health insurance coverage applicable to this claim by checking the appropriate box. For example, if a Medicare claim is being filed, check the Medicare box, if a Medicaid claim is being filed, check the Medicaid box and if the patient has both Medicare and Medicaid, check both boxes. |
| 1a.* | Insured's I.D. | Enter the patient's eight-digit Medicaid or MC+ ID number (DCN) as shown on the patient's ID card. |
| 2.* | Patient's Name | Enter last name, first name, middle initial <i>in this order</i> as it appears on the ID card. |
| 3. | Patient's Birth Date
Sex | Enter month, day, and year of birth.
Mark appropriate box. |
| 4.** | Insured's Name | If there is individual or group insurance besides Medicaid, enter the name of the primary policyholder. If this field is completed, also complete fields 6, 7, 11, and 13. If no private insurance is involved, leave blank. |
| 5. | Patient's Address | Enter address and telephone number if available. |

- 6.** Patient's Relationship to Insured Mark appropriate box if there is other insurance. If no private insurance is involved, leave blank.
- 7.** Insured's Address Enter the primary policyholder's address; enter policy-holder's telephone number, if available. If no private insurance is involved, leave blank.
8. Patient Status Not required.
- 9.** Other Insured's Name If there is other insurance coverage in addition to the primary policy, enter the secondary policyholder's name. If no private insurance is involved, leave blank. (See Note)(1)
- 9a.** Other Insured's Policy or Group Number Enter the secondary policyholder's Insurance policy number or group number, if the insurance is through a group such as an employer, union, etc. If no private insurance is involved, leave blank. (See Note)(1)
- 9b.** Other Insured's Date of Birth Enter the secondary policyholder's date of birth and mark the appropriate box reflecting the sex of the secondary policyholder. If no private insurance is involved, leave blank. (See Note)(1)
- 9c.** Employer's Name Enter the secondary policyholder's employer name. If no private insurance is involved, leave blank. (See Note)(1)
- 9d.** Insurance Plan Enter the secondary policyholder's insurance plan name. If no private insurance is involved, leave blank.
- If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. (See Note)(1)*
- 10a.-10c.** Is Condition Related to: If services on the claim are related to patient's employment, an auto accident or other accident, mark the appropriate box. *If the services are not related to an accident, leave blank. (See Note)(1)*

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| 10d. | Reserved for Local Use | May be used for comments/descriptions. |
| 11.** | Insured's Policy or Group Number | Enter the primary policyholder's insurance policy number or group number, if the insurance is through a group, such as an employer, union, etc. If no private insurance is involved, leave blank. (See Note)(1) |
| 11a.** | Insured's Date of Birth | Enter primary policyholder's date of birth and mark the appropriate box reflecting the sex of the primary policyholder. If no private insurance is involved, leave blank. (See Note)(1) |
| 11b.** | Employer's Name | Enter the primary policyholder's employer name. If no private insurance is involved, leave blank. (See Note)(1) |
| 11c.** | Insurance Plan Name | Enter the primary policyholder's insurance plan name.

<i>If the insurance plan denied payment for the service provided, attach a valid denial from the insurance plan. (See Note)(1)</i> |
| 11d.** | Other Health Plan | Indicate whether the patient has a secondary health insurance plan. If so, complete fields 9-9d with the secondary insurance information. (See Note)(1) |
| 12. | Patient's Signature | Leave blank. |
| 13. | Insured's Signature | This field should be completed only when the patient has another health insurance policy. Obtain the policyholder's or authorized person's signature for assignment of benefits. The signature is necessary to ensure the insurance plan pays any benefits directly to the provider of Medicaid. Payment may otherwise be issued to the policyholder requiring the provider to collect insurance benefits from the policyholder. |
| 14.** | Date of Current Illness, Injury or Pregnancy | This field is required when billing global prenatal and delivery services. The date |

- should reflect the last menstrual period (LMP).
15. Date Same/Similar Illness Leave blank.
16. Dates Patient Unable to Work Leave blank.
- 17.** Name of Referring Physician or Other Source Enter the name of the referring physician. If the physician is nonparticipating in the Missouri Medicaid Program, enter "nonparticipating."
- This field is required for independent laboratories and independent radiology groups (provider types 70 and 71), and providers with a specialty of "30" (radiology/radiation therapy).*
- 17a.** I.D. Number of Referring Physician Enter the referring physician's Medicaid provider number. If the physician is nonparticipating in the Missouri Medicaid Program, enter "nonparticipating."
- This field is required for independent laboratories and independent radiology groups (provider types 70 and 71), and providers with a specialty of "30" (radiology/radiation therapy).*
- 18.** Hospitalization Dates If the services on the claim were provided in an in-patient hospital setting, enter the admit and discharge dates. If the patient is still in the hospital at the time of filing, write "still" in the discharge date field or show the last date of in-patient service that is being billed in field 24a. This field is required when the service is performed on an in-patient basis.
19. Reserved for Local Use Providers may use this field for additional remarks/descriptions.
- 20.** Lab Work Performed Outside Office If billing for laboratory charges, mark the appropriate box. The referring physician may **not** bill for lab work that was referred out.
- 21.* Diagnosis Enter the complete ICD-9-CM diagnosis code(s). Enter the primary diagnosis as No. 1, the secondary diagnosis as No. 2, etc.

- 22.** Medicaid Resubmission For timely filing purposes, if this is a resubmitted claim, enter the Internal Control Number (ICN) of the previous related claim or attach a copy of the original Remittance Advice indicating the claim was initially submitted timely.
23. Prior Authorization Number Leave blank.
- 24a.* Date of Service Enter the date of service under “from” in month/day/year format, using a six-digit format. All line items **must** have a from date.
- A “to” date of service is required when billing on a single line for subsequent physician hospital visits on consecutive days.
- 24b.* Place of Service Enter the appropriate place of service code. See Section 15.10 of the Medicaid *Physician’s Provider Manual* for the list of appropriate place of service codes.
- 24c. Type of Service Leave blank.
- 24d.* Procedure Code Enter the appropriate CPT or HCPCS code and applicable modifier(s), if any, corresponding to the service rendered. (field 19 may be used for remarks or descriptions.)
- See Section 7 of this booklet for a list of modifiers used by the Missouri Medicaid program.
- 24e.* Diagnosis Code Enter 1, 2, 3, 4 or the actual diagnosis code(s) from field 21.
- 24f.* Charges Enter the provider’s usual and customary charge for each line item. This should be the total charge if multiple days or units are shown.
- 24g.* Days or Units Enter the number of days or units of service provided for each detail line. The system automatically plugs a “1” if the field is left blank.
- Anesthesia—Enter the total number of minutes of anesthesia.

Consecutive visits—Subsequent hospital visits may be billed on one line if they occur on consecutive days. The days/units must reflect the total number of days shown in field 24a.

Injections—Only for those providers not billing on the Pharmacy Claim form. Enter multiple increments of the listed quantity administered. For example, if the listed quantity on the injection list is 2 cc and 4 cc are given, the quantity listed in this field is “2.”

24h.** EPSDT/Family Planning

If the service is an EPSDT/HCY screening service or referral, enter “E.” If the service is family planning related, enter “FP.” If the service is both an EPSDT/HCY and Family Planning service enter “B.”

24i. Emergency

Leave blank.

24j. COB

Leave blank.

24k.** Performing Provider Number

This field is required only for a clinic (group practice), FQHC, public health agency, teaching institution or independent radiology group. Enter the Missouri Medicaid provider number of the physician or other professional who performed the service.

25. SS#/Fed. Tax ID

Leave blank.

26. Patient Account Number

For the provider’s own information, a maximum of 12 alpha and/or numeric characters may be entered here.

27. Assignment

Not required on Medicaid claims.

28.* Total Charge

Enter the sum of the line item charges.

29.** Amount Paid

Enter the total amount received by all other insurance resources. **Previous Medicaid payments, Medicare payments, cost sharing and co-pay amounts are not to be entered in this field.**

30. Balance Due

Enter the difference between the total

charge (field 28) and the insurance amount paid (field 29).

31. Provider Signature

Not Required.

32.** Name and Address of Facility

If the services were rendered in a facility other than the home or office, enter the name and location of the facility.

This field is required when the place of service is other than home or office.

33.* Provider Name/ Number
/Address

Affix the provider label or write or type the information **exactly** as it appears on the label.

* These fields are mandatory on all CMS-1500 claim form.

** These fields are mandatory only in specific situations, as described.

(1) NOTE: This field is for private insurance information only. If no private insurance is involved **leave blank**. If Medicare, Medicaid, employers name or other information appears in this field, the claim will deny. See Section 5 of the Medicaid *Provider's Manual* for further TPL (Third Party Liability) information.

PLEASE
DO NOT
STAPLE
IN THIS
AREA

APPROVED OMB-0938-0008

CARRIER

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

HEALTH INSURANCE CLAIM FORM									
1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> CHAMPUS <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN (SSN or ID) <input type="checkbox"/> FECA BLK LUNG (SSN) <input type="checkbox"/> OTHER <input type="checkbox"/>					1a. INSURED'S I.D. NUMBER (FOR PROGRAM IN ITEM 1)				
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)					3. PATIENT'S BIRTH DATE MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>				
5. PATIENT'S ADDRESS (No., Street)					6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>				
7. INSURED'S ADDRESS (No., Street)					8. PATIENT STATUS Single <input type="checkbox"/> Married <input type="checkbox"/> Other <input type="checkbox"/> Employed <input type="checkbox"/> Full-Time Student <input type="checkbox"/> Part-Time Student <input type="checkbox"/>				
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)					10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (CURRENT OR PREVIOUS) YES <input type="checkbox"/> NO <input type="checkbox"/> b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> 10d. RESERVED FOR LOCAL USE				
11. INSURED'S POLICY GROUP OR FECA NUMBER					12. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/> 13. EMPLOYER'S NAME OR SCHOOL NAME 14. INSURANCE PLAN NAME OR PROGRAM NAME				
15. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES <input type="checkbox"/> NO <input type="checkbox"/> If yes, return to and complete item 9 a-d.									
16. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.									
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE					18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY				
19. RESERVED FOR LOCAL USE					20. OUTSIDE LAB? YES <input type="checkbox"/> NO <input type="checkbox"/> \$ CHARGES				
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (RELATE ITEMS 1, 2, 3 OR 4 TO ITEM 24F BY LINE)					22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.				
23. PRIOR AUTHORIZATION NUMBER					24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY B. Place of Service C. Type of Service D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER E. DIAGNOSIS CODE F. \$ CHARGES G. DAYS OR UNITS H. EPSDT Family Plan I. EMG J. COB K. RESERVED FOR LOCAL USE				
25. FEDERAL TAX I.D. NUMBER SSN EIN					26. PATIENT'S ACCOUNT NO. 27. ACCEPT ASSIGNMENT? (For govt. claims, see back) YES <input type="checkbox"/> NO <input type="checkbox"/>				
28. TOTAL CHARGE \$					29. AMOUNT PAID \$				
30. BALANCE DUE \$					31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)				
32. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)					33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE #				
SIGNED DATE					PIN# GRP#				

(APPROVED BY AMA COUNCIL ON MEDICAL SERVICE 8/88)

PLEASE PRINT OR TYPE

FORM HCFA-1500 (12-90)
FORM OWCP-1500 FORM RRB-1500